



## Conference Programme Tuesday 25th June 2024

8:00	<b>Registration (with special performance by the Westlake Girls High School Choir)</b>							
9:00	<b>Kapahaka/Powhiri (Manurewa Kapa Haka Group)</b>							
9:10	<b>MC Welcome &amp; Housekeeping</b>							
9:20	<b>Welcome - SIEBA, Ministry of Education &amp; Education New Zealand</b>							
9:50	<b>Keynote : From the Boardroom to the High Seas: A Journey of Transformation &amp; Triumph (Kevin Biggar)</b>							
10:40	<b>NETWORKING &amp; MORNING TEA</b>							
11:00	<b>Session 1</b>							
	Enrolment, Legal Matters & Terminating Contracts - Tim Conder	Navigating Turbulent Waters in Pastoral Care & Cultural Shock. Strategies for Empowering Student Wellbeing - Ivan Yeo	Adventure Awaits: Unveiling Your School's Global Potential! - Misook Kim Rylev	Immigration New Zealand - Celia Coombes	Agent Panel - Building Collaborative Partnerships: Insights from Different Markets - Kei Ando, Mareike Ulfers, Liz Lee, Katia Lustosa & Jeff Zhang	NCEA Literacy & Numeracy Co-Requisites - Rosemary Gilles		
11:50	<b>SHORT BREAK</b>							
12:00 PM	<b>Session 2</b>							
	Contract of Enrolment - The one time it is best to have all your eggs in one basket - John van der Zwan	Supporting Homestay Families with Cross-Cultural Challenges - Chris Beard, Louise Silvester, Amelia Morrison, Prue Issacs	Using the Power of LinkedIn for your Personal Brand, School Brand and Marketing - Anne Casey	Workshop TBC	Regional Collaboration and International Education - Stefi Porter, Akari Anfield, Gabrielle Loga	Global Citizenship Education - The Cornerstone of International Education in Primary Schools - Andrew King	Global Citizenship - Libby Giles & Pip Newick	
12:50 PM	<b>NETWORKING &amp; LUNCH</b>							
1:40 PM	<b>Workshop Session 3</b>							
	Fairway Resolution - Student Complaints, Complaints Management and the Role of the New DRS - Samantha de Conning	The Code & Accommodation including a Q & A with the NZQA Team - Reo Tanaka	Marketing in China - Case Studies - Ting Xu & Lin Zhang	ENZ - Empowering Schools: Unlocking the Potential of Education New Zealand's Services with Mary Camp	The Fundamentals of New Market Entry and Development - Peter Pertichev	NCEA Literacy Co-Requisites - Strategy Session - Rosemary Gilles	Sound Bath - Ash and Stone (Wellbeing)	
2:30 PM	<b>SHORT BREAK</b>							
2:40 PM	<b>Panel Discussion: Government Stakeholders. Ministry of Education, Immigration New Zealand, The New Zealand Qualifications Authority &amp; ENZ</b>							
3:25 PM	<b>Keynote: Fierce Hope: Kua haehae ngā hihi o Matariki (Sarah Kay Coulter)</b>							
4:15 PM	<b>MC Close of Day</b>							
4:25 PM	<b>Conference Day 1 Close. Networking room &amp; Massages available</b>							
6:00 PM	<b>NETWORKING DRINKS &amp; JAZZ</b>							
6:30-11:00 PM	<b>AWARDS DINNER</b>							

## Conference Programme

### Wednesday 26th June 2024

<b>8:00</b>	<b>Registration</b>						
<b>8:45 - 8:55 AM</b>	<b>Welcome - MC Scene Setting</b>						
<b>8:55 - 9:45 AM</b>	<b>Keynote: Elevating Leadership Excellence - Navigating the Dynamics of an International Department - Mike Leach</b>						
<b>9:45 - 9:50 AM</b>	<b>A Word from our Premium Sponsor - Student Safe Insurance</b>						
<b>9:50</b>	<b>SHORT BREAK</b>						
<b>Workshop Session 4</b>							
<b>10:00</b>	Cultivating Collaborative Partnerships - Julie Sommerville, Jessica Chen & Terry Kraettli	Panel Discussion: Accommodation - Best Practice & Sharing Session - Helen Fitzsimmons, Joanne Bostock, Tanya Corrigan	Effective Elevator Pitches - Wendy Reid	Getting to Grips with International Student Finances - Cheryl English	Educational Leadership & Strategic Planning - Chris Sullivan	Foundations of Educational Leadership: Navigating the Role of Being a New International Director - John van der Zwan	
<b>10:50</b>	<b>NETWORKING &amp; MORNING TEA</b>						
<b>Workshop Session 5</b>							
<b>11:10</b>	Enrolment's Processes & Academic Pathways - Gill Austin & Pam Hunt	Homestay Recruitment - Removing Barriers to Families Onboarding & Automation Tools - Enda McKenna	Agent Relationships for NEW International Staff - Richard Kensington	Best Practice Panel - Primary & Intermediate Schools - Annemieke Hart, Lynley Skiffington, Lynne Mossop & Rowan Barton	Boarding Hostels & International Students - Nick Croxfod & Julie Elliotte	Improving Cultural Intelligence - Sarah McDonald <i>(1 Hour session. There will be no break)</i>	
<b>11:40</b>	<b>SHORT BREAK</b>						
<b>Workshop Session 6</b>							
<b>11:50</b>	Transfer of Care & Independent Travel - Maz Roberts	Homestay Recruitment & Retention - Gill Thompson	Agent Engagement - Strategies & Tips on Growing your International Business - Annette Roff, Julia McGahan & Jane Jones	Short Term Group Programmes - Lee Simeon & Anne Henwood	Should I stay, or should I go? Student Motivations to come to, stay in & leave New Zealand - Scott Henderson, Nicole Grace & Clare Leon-Brown		
<b>12:20 PM</b>	<b>NETWORKING &amp; LUNCH</b>						
<b>Workshop Session 7</b>							
<b>1:30 PM</b>	Enhancing Student Experience by Creating a Student Centred Approach - Cathy Shearer & Kerri Doy	Managing Difficult Situations in Homestay Accommodation - Julie Manch & Lisa Garrett	Offshore Marketing - 'Collaboration not Competition' - Andrea Donovan, Gay Foley, & Prue Isaacs	Addressing Wellbeing and Mental Health Issues Amongst International Students - Marcelo Carneiro	Global Citizenship Start Up - Sue King	A Global Overview of Potential Explore School Sector Markets - Peter Petrichev <i>(50 minute session. There will be no break)</i>	Sound Bath - Ash and Stone (Wellbeing) <i>(1 hour session)</i>
<b>2:00 PM</b>	<b>SHORT BREAK</b>						
<b>Workshop Session 8</b>							
<b>2:10 PM</b>	Orientation & Best Starts - Gavin Miller & Jessica Donovan	Enhancing Student & Homestay Experience - Maxine Ma & Akari Anfield	Unlocking SIEBA'S Offerings: A Comprehensive Session on available Services and Solutions - Simon Stephenson	Good Practice Guidance for Schools & Tour Providers - John van der Zwan	Developing Global Citizens in Schools & The New Zealand International Education Strategy - Trudy Freeman		
<b>2:40 PM</b>	<b>SHORT BREAK</b>						
<b>2:50 PM</b>	<b>An interactive Voice Activation - Harnessing Collaboration and Creating Synergy - Mary Cornish, Choir Director, Member of the New Zealand Order of Merit</b>						
<b>3:20 PM</b>	<b>Embarking on the Journey Together: Navigating New Beginnings with Purpose (Jess Stuart)</b>						
<b>4:10 PM</b>	<b>CLOSING SESSION (Announcement of 2026 Conference)</b>						
<b>4:20 PM</b>	<b>CLOSING NETWORKING - Join us for a drink and networking</b>						